



SRI BHARATHI

ENGINEERING COLLEGE FOR WOMEN

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)
Kaikkurichi, Pudukkottai -622 303

www.sbec.edu.in

NAAC DOCUMENTS



Quality Indicator Frame Work

Criterion – 5

Student Support and Progression

Submitted by

IQAC

Internal Quality Assurance Cell

Sri Bharathi Engineering College for Women



SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN
(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25)
Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

ACADEMIC YEAR (2021-2022)

5.1.4 ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE

S.NO	REFERENCE	CONTENT	PAGE NUMBER
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		GRC MEETING MINUTES	6-7
		GRC ACTION TAKEN REPORT	7-11
2.	SBECW/GRC/2021-2022/EVEN/01	GRC MEETING CIRCULAR	12-13
		GRC MEETING MINUTES	14-15
		GRC ACTION TAKEN REPORT	15-20

2021-2022



SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25)

Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.in Email: sribharathienggcollege@gmail.com

REF: SBECW/GRC/2021-2022/ODD/01

Date: 14/10/2021

CIRCULAR

It has been scheduled to conduct the Grievance and Redressal committee meeting at 1.00 pm in IQAC cell on 15/10/2021. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

PRINCIPAL

PRINCIPAL 14/10/21

SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
KAIKKURCHI - 622 303.
PUDUKKOTTAI DISTRICT

Cc:

- All members of GRC
- IQAC Coordinator
- GRC file
- Office file

Dr. S. THILAGAVATHI M.E., Ph.D.,

PRINCIPAL

SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
Kaikkurchi - 622 303, Pudukkottai Dt.



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GRIEVANCE AND REDRESSAL COMMITTEE ATTENDANCE SHEET

REF: SBECW/GRC/2021-2022/ODD/01

Date: 15/10/2021

Sl.No	Name	Category	Signature
1.	Dr. Thilagavathi S	Chairperson	
2.	Mr. Palaniappan C	Coordinator	
3.	Ms. Annalakshmi T	Senior Lady Faculty	
4.	Ms. Subha P	Senior Lady Faculty	
5.	Mrs. Mohanapriya T K	Member	
6.	Mrs. Primrose A	Member	
7.	Mrs. Bhuvaneshwari G	Member	
8.	Ms. Gnanambigai N	Member	
9.	Ms. Vithya N	Member	
10.	Mr. Srinivasan P	Member	
11.	Mr. Sathyaraj J	Member	

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GRIEVANCE AND REDRESSAL COMMITTEE

MEETING MINUTES

REF: SBECW/GRC/2021-2022/ODD/01


Date: 16/10/2021

Grievance and Redressal meeting was conducted on 15/10/2021 at 01.00pm in IQAC Cell.

Following members were present in the meeting:

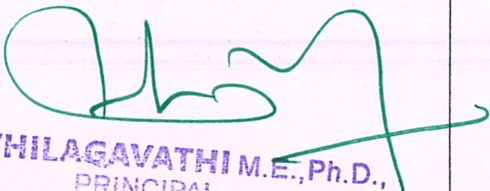
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14.	Ms. Annalakshmi T	Senior Lady Faculty
15.	Ms. Subha P	Senior Lady Faculty
16.	Mrs. Mohanapriya T K	Member
17.	Mrs. Primrose A	Member
18.	Mrs. Bhuvaneshwari G	Member
19.	Ms. Gnanambigai N	Member
20.	Ms. Vithya N	Member
21.	Mr. Srinivasan P	Member
22.	Mr. Sathyaraj J	Member

Meeting Facilitator: Mr. Palaniappan C (Coordinator)


Dr. S. THILAGAVATHI M.E., Ph.D.,
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SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
Kaikkurichi - 622 303, Pudukkottai Dt.


Minutes discussed in the meeting were


- The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time should be addressed and resolved within 5 working days under any circumstances.

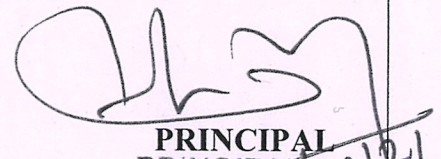


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Kaikkurchi - 622 303, Pudukkottai Dt.

GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

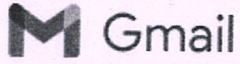
SL.NO	GRIEVANCES ADDRESSED	GRIEVANCES RECEIVED DATE	ACTION TAKEN	GRIEVANCES REDRESSAL DATE																																
1.	Bus route for Ponnamaravathi stop [Received from I,II-CSE,I-ECE,III-CIVIL students through online grievance form]	08/10/2021	Discussed with the Transport in-charge and added a route to Ponnamaravathi stop.  SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN BUS LIST 13/10/2021 <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th>SNO</th> <th>ADDRESS</th> <th>BUS NO</th> <th>PHONE NO</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1.</td> <td>FMBALAV KOVIL, ARANTHANGI, MIMISAL, KOTTAI, PATTINAM, ARANTHANGI BUS STAND</td> <td style="text-align: center;">5</td> <td>MURUGESHAN- 824835145</td> </tr> <tr> <td style="text-align: center;">2</td> <td>ARANTHANGI, ALAPIRANTHAN, PUPATTI, PANIYUR, ARIMMALAM, ROSELAND, OLD BUS STAND</td> <td style="text-align: center;">27</td> <td>SANKAR- 9629395856</td> </tr> <tr> <td style="text-align: center;">3</td> <td>PERAVOORANI, AVANAM, KAIKATTI, KEERAMANGALAM, KARAKATHIKOTTAI, SILLATTUR, THANTHANI, ERUCHI.</td> <td style="text-align: center;">12</td> <td>BALA-9943776154</td> </tr> <tr> <td style="text-align: center;">4</td> <td>PATTUKKOTTAI, AVANAM, KAIKATTI, VADAKADU, ALANGUDI, VAMBAN & ROAD.</td> <td style="text-align: center;">3</td> <td>PRAKASH-8098294249</td> </tr> <tr> <td style="text-align: center;">5</td> <td>Ponnamaravathi, veerachilai, kadalya gudi, THIRUMAYAM, KODAIYATHUPATTI, RAYAVARAM, PERUNGUDI, KADAIYAKUDI, MALAIYEDU, PERIYAR, MAGAR, KKC, NEW BUS STAND</td> <td style="text-align: center;">33</td> <td>Veeraiyya-9176614928</td> </tr> <tr> <td style="text-align: center;">6</td> <td>ANDAKULAM, SEMPATTUR, MALAIYEDU, ROSELAND, KAMARAJAPURAM, THILAGAR, THIDAI, COLLECTOR, OFFICE, NEW BUS STAND, PERANGULAM.</td> <td style="text-align: center;">31</td> <td>SIVA SANKAR-9787891364</td> </tr> <tr> <td style="text-align: center;">7</td> <td>KARAMBAKUDI, THIRUVONAM, KALLAKOTTAI, PUDURIPATTI, VETTENVIDU, THALANGUDI, THIRUVANGULAM, KEPARAI</td> <td style="text-align: center;">26</td> <td>NATHAN-8056316051</td> </tr> </tbody> </table> <p style="text-align: right; margin-top: 5px; font-size: small;">CONTACT : MURUGESAN: 7550008030</p>	SNO	ADDRESS	BUS NO	PHONE NO	1.	FMBALAV KOVIL, ARANTHANGI, MIMISAL, KOTTAI, PATTINAM, ARANTHANGI BUS STAND	5	MURUGESHAN- 824835145	2	ARANTHANGI, ALAPIRANTHAN, PUPATTI, PANIYUR, ARIMMALAM, ROSELAND, OLD BUS STAND	27	SANKAR- 9629395856	3	PERAVOORANI, AVANAM, KAIKATTI, KEERAMANGALAM, KARAKATHIKOTTAI, SILLATTUR, THANTHANI, ERUCHI.	12	BALA-9943776154	4	PATTUKKOTTAI, AVANAM, KAIKATTI, VADAKADU, ALANGUDI, VAMBAN & ROAD.	3	PRAKASH-8098294249	5	Ponnamaravathi, veerachilai, kadalya gudi, THIRUMAYAM, KODAIYATHUPATTI, RAYAVARAM, PERUNGUDI, KADAIYAKUDI, MALAIYEDU, PERIYAR, MAGAR, KKC, NEW BUS STAND	33	Veeraiyya-9176614928	6	ANDAKULAM, SEMPATTUR, MALAIYEDU, ROSELAND, KAMARAJAPURAM, THILAGAR, THIDAI, COLLECTOR, OFFICE, NEW BUS STAND, PERANGULAM.	31	SIVA SANKAR-9787891364	7	KARAMBAKUDI, THIRUVONAM, KALLAKOTTAI, PUDURIPATTI, VETTENVIDU, THALANGUDI, THIRUVANGULAM, KEPARAI	26	NATHAN-8056316051	13/10/2021
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 KAIKKURCHI - 622 303.
 PUDUKKOTTAI DISTRICT

10/09/21, 2:29 PM

Gmail - need college bus for Ponnamaravathi route



Sri Bharathi <sbecw.college@gmail.com>

need college bus for Ponnamaravathi route

1 message

srisalem@server596.iseencld.net <srisalem@server596.iseencld.net>
To: sbecw.college@gmail.com

Wed, Oct 08, 2021 at 9:48 AM

Name : Abinaya s
Email : kannanabinaya65@gmail.com
Branch : CSE
Year : I Year
Subject :need college bus for Ponnamaravathi route

Dr. S.THILAGAVATHI M.E., Ph.D.,
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Kaikkurchi - 622 303, Pudukkottai Dt.

10/09/21, 2:43 PM

Gmail - ponnamaravathi stop,we need college bus



Sri Bharathi <sbecw.college@gmail.com>

ponnamaravathi stop,we need college bus

1 message

srisalem@server596.iseencloud.net <srisalem@server596.iseencloud.net>
To: sbecw.college@gmail.com

Wed, Oct 09, 2021 at 12:10 PM

Name : ARULJENIFER
Email : jeniferarul120.2002@gmail.com
Branch : Civil
Year : III Year
Subject :ponnamaravathi stop,we need college bus

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SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN
BUS LIST 13/10/2021

SNO	ADDRESS	BUS NO	PHONE NO
1	EMBAL, A.V KOVIL, ARANTHANGI, MIMISAL, KOTT AIPATINAM, ARANTHANGI BUS STAND	5	MURUGESHAN- 8248351455
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CONTACT : MURUGESAN: 7550088030			


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REF: SBECW/GRC/2021-2022/EVEN/01

Date: 02/05/2022

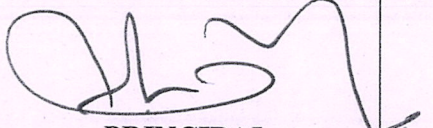
CIRCULAR

It has been scheduled to conduct the Grievance and Redressal committee meeting at 1.00 pm in IQAC cell on 04/05/2022. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

Cc:

- All members of GRC
- IQAC Coordinator
- GRC file
- Office file


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GRIEVANCE AND REDRESSAL COMMITTEE ATTENDANCE SHEET

REF: SBECW/GRC/2021-2022/EVEN/01

Date: 04/05/2022

Sl.No	Name	Category	Signature
1.	Dr. Thilagavathi S	Chairperson	
2.	Mr. Palaniappan C	Coordinator	
3.	Ms. Annalakshmi T	Senior Lady Faculty	
4.	Ms. Subha P	Senior Lady Faculty	
5.	Mrs. Mohanapriya TK	Member	
6.	Mrs. Primrose A	Member	
7.	Mrs. Bhuvaneswari G	Member	
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GRIEVANCE AND REDRESSAL COMMITTEE MEETING MINUTES

REF: SBECW/GRC/2021-2022/EVEN/01


Date:05/05/2022

The grievance and Redressal meeting was conducted on **04/05/2022** at **10.30 am** in **IQAC Cell**.

Following members were present in the meeting:

Sl.No	Name	Category
12.	Dr. Thilagavathi S	Chairperson
13.	Mr. Palaniappan C	Coordinator
14.	Ms. Annalakshmi T	Senior Lady Faculty
15.	Ms.SubhaP	Senior Lady Faculty
16.	Mrs. Mohanapriya TK	Member
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19.	Ms. Gnanambigai N	Member
20.	Ms. Vithya N	Member
21.	Mr. Srinivasan P	Member
22.	Mr. Sathyaraj J	Member

Meeting Facilitator: Mr. Palaniappan C(Coordinator)



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Minutes discussed in the meeting were

- The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time should be addressed and resolved within 5 working days under any circumstances.

GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

SL.NO	GRIEVANCES ADDRESSED	GRIEVANCES RECEIVED DATE	ACTION TAKEN	GRIEVANCES REDRESSAL DATE
1.	Coaching Class is needed for Probability and Random Process. [Received from II YEAR ECE students through online]	25/04/2022	Analyzed the curriculum, specific hour was allocated in special class time table.	30/04/2022


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SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN
 Kaikkurichi, Pudukkottai- 622 303
DEPARTMENT OF ELECTRONICS AND COMMUNICATION ENGINEERING
SPECIAL CLASS TIME TABLE - EVEN SEMESTER (ACADEMIC YEAR 2021-2022)

DATE: 30.04.22

Year / Sem	Timing	Subject Code & Name	Staff Name	Sign
I / IV	9.30am - 1.05pm	MA451- Probability and Random Process	Mr.Divya.R	
	1.45pm-2.30pm	EC451- Electromagnetic Fields	Ms.Keerthana P	
	2.30Ppm-4.00pm	EC453- Linear Integrated Circuits	Mrs.Nithyaprasanth V	
II/VI	9.30am -11.10pm	EC865I- Transmission Lines and RF Systems	Mr.Palanisappan.C	
	11.25pm-1.05pm	EC809S -VLSI Design	Ms.Keerthana P	
	1.45pm-2.30pm	EC8004 -Wireless Networks	Ms.Muthulakshmi.K.A	
	2.30Ppm-4.00pm	Certification course	Mrs.Vagishwari.R	
III/VIII	9.30am -11.10am	EC8811-Project Work	Mrs.Vagishwari.R	
	11.25am-1.05pm	Certification course	Mrs.Nithyaprasanth V	
	1.45pm-2.30pm	EC8811-Project Work	Mrs.Vagishwari.R	
	2.30Ppm-4.00pm	EC8094- Satellite Communication	Mr.Palanisappan.C	

Recd
HOD
27/4/22

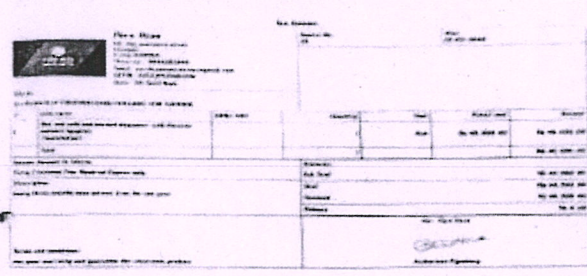

 PRINCIPAL

2.

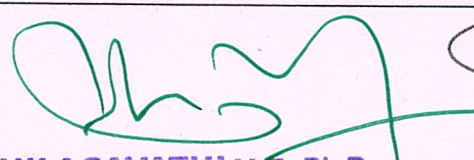
Request for Hot Water facility [Received from II YEAR ECE students through letter box]

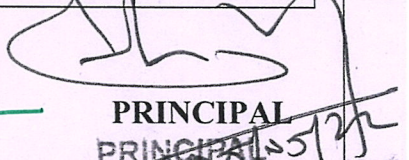
27/04/2022

The request was forwarded to management and necessary action was taken.



02/05/2022


Dr. S.THILAGAVATHI M.E., Ph.D.,
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SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN
 KAIKKURCHI - 622 303
 PUDUKKOTTAI DISTRICT


PRINCIPAL
SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN
 KAIKKURCHI - 622 303
 PUDUKKOTTAI DISTRICT

04/26/22, 10:49 AM

Gmail - we need coaching class for probability and random process.



Sri Bharathi <sbecw.college@gmail.com>


we need coaching class for probability and random process.

1 message

srisalem@server596.iseencld.net <srisalem@server596.iseencld.net>
PM To: sbecw.college@gmail.com

Wed, Apr 25, 2022 at 2:51

Name : JAYASHREE
Email : jayashree.ravi85@gmail.com
Branch : ECE
Year : II Year
Subject :we need coaching class for probability and random process.



Dr. S.THILAGAVATHI M.E.,Ph.D.,
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SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
Kaikkurchi - 622 303, Pudukkottai Dt.

27.4.2022

From

ECE & CSE students,
Sri Bharathi Engineering College For Women,
Kaikkurichi,
Pudukkottai.

To

The Principal,
Sri Bharathi Engineering College For Women,
Kaikkurichi,
Pudukkottai.

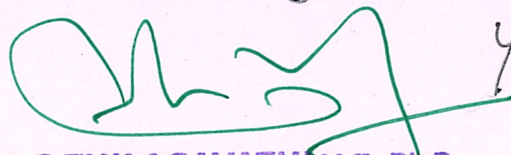
Respected madam,

We are studying 3rd year CSE & ECE
Hot Water Purifier machine. not working. I request you
to Repair the water purifier machine.

Thanking You.

Date: 27.4.22

Place: Kaikkurichi



Your Obediently,
ECE & CSE Students

Dr. S. THILAGAVATHI M.E., Ph.D.,
PRINCIPAL
SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
Kaikkurichi, 622 202, Pudukkottai Dt.

Year / Sem	Timing	Subject Code & Name	Staff Name	Sign
II/IV	9.30am - 1.05pm	MA8451-Probability and Random Process	Ms.Divya.R	
	1.45pm-2.30pm	EC8451-Electromagnetic Fields	Ms.Keerthana P	
	2.30Ppm-4.00pm	EC8453-Linear Integrated Circuits	Mrs.Nithyapoorani V	
III/VI	9.30am -11.10pm	EC8651- Transmission Lines and RF Systems	Mr.Palanisappan.C	
	11.25pm-1.05pm	EC8095 -VLSI Design	Ms.Keerthana P	
	1.45pm-2.30pm	EC8004 -Wireless Networks	Ms.Muthukrishni K.A	
	2.30Ppm-4.00pm	Certification course	Mrs.Yegeshwari.R	
IV/VIII	9.30am -11.10am	EC8811-Project Work	Mrs.Yegeshwari.R	
	11.25am-1.05pm	Certification course	Mrs.Nithyapoorani V	
	1.45pm-2.30pm	EC8811-Project Work	Mrs.Yegeshwari.R	
	2.30Ppm-4.00pm	EC8094- Satellite Communication	Mr.Palanisappan.C	

Recd
HOD
29/4/22

PRINCIPAL
29/4/22

Dr. S.THILAGAVATHI M.E.,Ph.D.,
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SRI BHARATHI ENGINEERING
COLLEGE FOR WOMEN
Kaikkurchi - 622 303, Pudukkottai Dt.

Tax Invoice



Pure Hexa
 64, Sri Saravathi street
 Kaikkurchi - 622003
 Phone no. - 9944293349
 Email - purehexa@rediffmail.com
 GSTIN - 33G2JPK42012B
 State - TN, Tamil Nadu

Invoice No.
43

Date
01-05-2022

Bill To

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

Sr	Item name	MSW/ SAC	Quantity	Unit	Price/ unit	Amount
1	Hot and cold and normal dispenser with Reverse osmosis system (Installation)		1	Unit	Rs 40,500.00	Rs 40,500.00
	Total		1			Rs 40,500.00


Invoice Amount in Words	Amount:
Forty thousand Five Hundred Rupees only	Sub Total
Description	Total
every three months once service free for one year	Reverse
	Refund
	Rs 0.00

Terms and conditions:

one year warranty and guarantee for electronic product

For: Pure Hexa

Authorized Signatory


Dr. S. THILAGAVATHI M.E., Ph.D.,
 PRINCIPAL
 SRI BHARATHI ENGINEERING
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 Kaikkurchi - 622 303, Pudukkottai Dt.