

# SRI BHARATHI

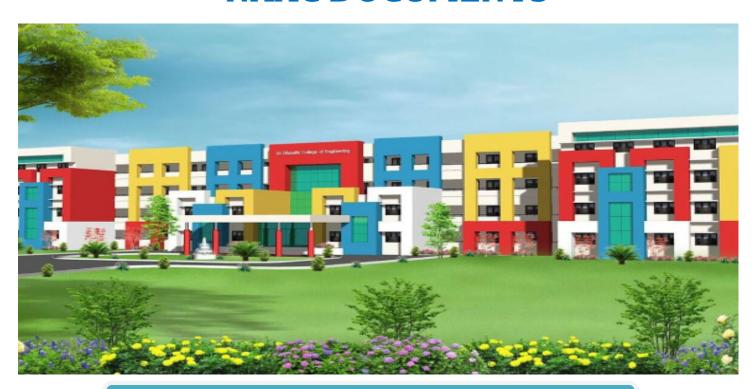
ENGINEERING COLLEGE FOR WOMEN

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai)

Kaikkurichi, Pudukkottai -622 303

www.sbec.edu.in

## **NAAC DOCUMENTS**



Quality Indicator Frame Work

Criterion – 5

**Student Support and Progression** 

Submitted by

IQAC
Internal Quality Assurance Cell

Sri Bharathi Engineering College for Women



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

#### **ACADEMIC YEAR (2019-2020)**

#### 5.1.4 ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE

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2019-2020

(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

REF: SBECW/GRC/2019-2020/ODD/01

Date: 10/10/2019

#### **CIRCULAR**

It has been scheduled to conduct the Grievance and Redressal committee meeting at 1.00 pm in IQAC cell on 11/10/2019. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

Cc:

All members of GRC

IQAC Coordinator

• GRC file

• Office file

SRI BHARATHI ENGINEER COLLEGE FOR WOMEN BAIKKURCHI - 622 303. PUDUKKOTTAI DISTRICE

Dr. S.THILAGAVATHI M.E., Ph. b.,

PRINCIPAL



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

 $We b site: \underline{www.sbec.edu.inEmail:sribharathienggcollege@gmail.com}\\$ 

#### **GRIEVANCE AND REDRESSAL COMMITTEE ATTENDANCE SHEET**

REF: SBECW/GRC/2019-2020/ODD/01

Date: 11/10/.2019

SL.NO.	NAME	CATEGORY	SIGNATURE
1.	Dr. Thilagavathi S	Chairperson (	15
2.	Mr. Palaniappan C	Coordinator	c. De 5
3.	Ms. Annalakshmi T	Senior Lady Faculty	die
4.	Ms. Subha P	Senior Lady Faculty	Juli
5.	Mrs. Mohanapriya T K	Member	T. K. d.f
6.	Mrs. Primrose A	Member	J. K. D.
7.	Ms. Vithya N	Member	N. Wit
8.	Mrs. Bhuvaneswari G	Member	61.BPI
9.	Ms. Brindha K	Member	LBS.
10.	Mrs. Latha S	Member	deth
11.	Mr. Srinivasan P	Member	Ross
12.	Mr. Sathyaraj J	Member	J. Ober

Dr. S.THILAGAVATHI M.E., Ph.D.\
PRINCIPAL



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu — 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

## GRIEVANCE AND REDRESSAL COMMITTEE MEETING MINUTES

REF: SBECW/GRC/2019-2020/ODD/01

Date: 12/10/2019

The grievance and Redressal meeting was conducted on 11/10/2019 at 1.00 pm in IQAC Cell.

The following members were present in the meeting:

SL.NO.	NAME	CATEGORY
13.	Dr. Thilagavathi S	Chairperson
14.	Mr. Palaniappan C	Coordinator
15.	Ms. Annalakshmi T	Senior Lady Faculty
16.	Ms. Subha P	Senior Lady Faculty
17.	Mrs. Mohanapriya T K	Member
18.	Mrs. Primrose A	Member
19.	Ms. Vithya N	Member
20.	Mrs. Bhuvaneswari G	Member
21.	Ms. Brindha K	Member
22.	Mrs. Latha S	Member
23.	Mr. Srinivasan P	Member
24.	Mr. Sathyaraj J	Member

Facilitator: Mr. Palaniappan C (Coordinator)

Dr. S.THILAGAVATHI M.E., Ph.D.,

PRINCIPAL

#### Minutes discussed in the meeting were

- ➤ The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- ➤ The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time should be addressed and resolved within 5 working days under any circumstances.

Dr. S.THILAGAVATHI M.E., Ph.D.,

SL.NO	GRIEVANCES ADDRESSED	GRIEVANCES RECEIVED DATE	ACTION TAKEN	GRIEVANCES REDRESSAL DATI
	Coaching Class needed for MA8353 Transforms and Partial Differential Equation [Received from II Civil students through Online]	30/09/2019	Additional class hour for MA8353  Transforms and Partial Differential Equation has been allocated.    Compared to the Compared Section of Control Product Control Control Product Control Cont	04/10/2019
2.	Light is not		The issue has been resolved.	
	working in Lecture Hall:23 and the fan is not working in			
	Lecture Hall:65 [Received from II year CSE & final	01/10/2019		04/10/2019
	ECE students		Dr. S.THILAGAVATHI M.E., Ph.D.	

	online]	of square data power time 94424 21205	
		N. கண்ணைன் & கிழகரில் எகக்பிக்கல் & பிளப்பில் ஒர்க்ஸ்	
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		and the second s	
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		@ Common to the control for 1000 -	
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		3450	
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		andifficate & Comitted States	
		Brings were companion support our 3/10/2019	
		14810 LED TWO Sat bridge -10 - 1000-	
		343 secon contin sensing 4 - 400-	
		@ Babysin rate Cabb wing - 650 -	
		3450 -	
		nk p	
		Diamet	
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Dr. S.THILAGAVATHI M.E., Ph.D.,
PRINCIPAL

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN Kaikkurchi - 622 303, Pudukkottai Dt.

PRINCIPAL PRINCIPAL OF SRI BHARATHI ENGINEERIN COLLEGE FOR WOMEN

KAIKKURCHI - 622 303. PUDUKKOTTAL DISTRICT



Sri Bharathi <sbecw.college@gmail.com>

#### light is not working in our class room(In hall.23)

1 message

srisalem@server596.iseencloud.net <srisalem@server596.iseencloud.net>

To: sbecw.college@gmail.com

Wed, Oct 01, 2019 at 3:01 PM

Name: DAYANA P

Email: dayana.cseengg@gmail.com

Branch: CSE Year : II Year

Subject :light is not working in our class room(In hall.23)

Dr. S.THILAGAVATHI M.E.Ph.D., PRINCIPAL

FROM

1/10/19

IN ECE Students.

Sri bharathi engineering collège for Women Kaikwuch

To

The Principal madam, Sri bharathi engineering College for Women. Kaikwuchi.

Respected madam, Hall No: 65 Subject: Replace the repair fan: are from there year ECE Students. Our class 65 feen chas boon repaired. No, we are requested you to replace the repaired fan. Thanking you

Date: 1.10.2019

Place: kaikurichi

Yours faithfully B. Hohoky.

M. Greetho SRI BHARATHI ENGINEERING K. Vish

COLLEGE FOR WOMEN Kaikkurchi - 622 303, Pudukkottai Dt.



Sri Bharathi <sbecw.college@gmail.com>

### need more coaching class for Transforms and Partial Differential Equation subject

1 message

srisalem@server596.iseencloud.net <srisalem@server596.iseencloud.net> To: sbecw.college@gmail.com

Wed, Sep 30, 2019 at 12:58 PM

Name: T.Ajitha

Email: ajithathilagar7869@gmail.com

Branch: Civil Year: II Year

Subject :need more coaching class for Transforms and Partial Differential Equation subject

Dr. S.THILAGAVATHI M.E., Ph. D



#### SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN DEPARTMENT OF CIVIL ENGINEERING ACADEMIC YEAR 2019-2020 (ODD SEMESTER) COACHING CLASS TIME TABLE

Year / Semester: 11 / 111

Date: 04.10.2019

Coaching Class Date	Subject Name	No Of Days Leave (Semester)	Staff In-charge	Staff Signature		
19.10.2019	MA8353 Transforms and Partial Differential Equations	2	Ms. R. Divya	AD'T		
21.10.2019						
22.10.2019	CE8392 Engineering Geology	1	Mrs. P. Dennis Flora	ppn		
24.10.2019	CE8301 Strength Of Materials I	1	Ms. G. Gayathri	G. D.		
25.10.2019 (Friday)	LAB COACHING					

HOD

22.10 - SOM

23 - EGY

24 - FM

25 - EGY

Dr. S.THILAGAVATHI M.E., Ph.D.

PRINCIPAL

செல் : 94434 21205

9242223034

## N. கண்ணன் & பிரதர்ஸ் எலக்டரிக்கல் & பிளம்பிங் ஓர்க்ஸ்

கடை எண் : 42, ஸ்ரீ சுபபாரதி காம்ப்ளக்ஸ், ஆலங்குடி ரோடு, (கணேஷ் டிம்பர் எதிரில்), **புதுக்கோட்டை.** 

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Dr. S.THILAGAVATHI M.E., Ph.D.,

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN Kaikkurchi - 622 303, Pudukkottai Dt.

O Kgonn Z

செல் : 94434 21205

8842228031

## N. **கண்ணன் & பிறதரிஸ்** எலக்ட்ரிக்கல் & பிளம்பிங் ஒர்க்ஸ்

கடை எண் : 42. ஸ்ரீ சுப்பாரதி காம்ப்ளக்ஸ், ஆலங்குடி ரோடு, (கணேஷ் டிம்பர் எதிரில்), **புதுக்கோட்டை.** 

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Dr. S.THILAGAVATHI M.E., Ph.D.,

PRINCIPAL RATHI ENGINEI

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN Kaikkurchi - 622 303, Pudukkottai Dt. Dolamis



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

REF: SBECW/GRC/2019-2020/EVEN/01

Date: 29/01/2020

#### **CIRCULAR**

It has been scheduled to conduct the Grievance and Redressal committee meeting at 1.00 pm in the cell on 30/01/2020. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

PRINCIPAL

SRI BHARATH ENGINEERIN COLLEGE FOR WOMEN

KAIKKURCHI - 622 303. PUDUKKOTTAI DISTRICT

Dr. S.THILAGAVATHI M.E., Ph.D.

PRINCIPAL

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

Kaikkurchi - 622 303, Pudukkottai Dt.

Cc:

• All members of GRC

• IQAC Coordinator

• GRC file

· Office file



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

## GRIEVANCE AND REDRESSAL COMMITTEE ATTENDANCE SHEET

REF: SBECW/GRC/2019-2020/EVEN/01

SL.NO.	NAME	CATEGORY	SIGNATURE
1.	Dr. Thilagavathi S	Chairperson	(2/2)
2.	Mr. Palaniappan C	Coordinator	c. Ring
3.	Ms. Annalakshmi T	Senior Lady Faculty	Aleq
4.	Ms. Subha P	Senior Lady Faculty	Zoon
5.	Mrs. Mohanapriya T K	Member	J.K. 2-2
6.	Mrs. Primrose A	Member	A. Brimorose
7.	Ms. Vithya N	Member	N-Vidhela
8.	Mrs. Bhuvaneswari G	Member	9. 8
9.	Ms. Brindha K	Member	d.BS
10.	Mrs. Latha S	Member	SLet L
11.	Mr. Srinivasan P	Member	Pos
12.	Mr. Sathyaraj J	Member	J. Ou

Dr. S.THILAGAVATHI ME., Ph.D.,
PRINCIPAL

Date: 30/01/2020



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

 $Website: \underline{www.sbec.edu.in} Email: \underline{sribharathienggcollege@gmail.com}$ 

# GRIEVANCE AND REDRESSAL COMMITTEE MEETING MINUTES

REF: SBECW/GRC/2019-2020/EVEN/01

Date: 31/01/2020

The grievance and Redressal meeting was conducted on 30/01/2020 at 1.00 pm in IQAC Cell.

The following members were present in the meeting:

SL.NO.	NAME	CATEGORY
13.	Dr. Thilagavathi S	Chairperson
14.	Mr. Palaniappan C	Coordinator
15.	Ms. Annalakshmi T	Senior Lady Faculty
16.	Ms. Subha P	Senior Lady Faculty
17.	Mrs. Mohanapriya T K	Member
18.	Mrs. Primrose A	Member
19.	Ms. Vithya N	Member
20.	Mrs. Bhuvaneswari G	Member
21.	Ms. Brindha K	Member
22.	Mrs. Latha S	Member
23.	Mr. Srinivasan P	Member
24.	Mr. Sathyaraj J Member	

Meeting Facilitator: Mr. Palaniappan C (Coordinator)

Minutes discussed in the meeting were

Dr. S.THILAGAVATHI M.E., Ph.D.,

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

- > The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- ➤ The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- ➤ The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time and that same grievances should be addressed and resolved within 5 working days under any circumstances.

#### GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

		GRIEVANCES	A CONTON TRAVERN		
SL.NO	GRIEVANCES	RECEIVED	ACTION TAKEN	GRIEVANCES REDRESSAL	
	ADDRESSED	DATE		DATE	
1.	Request for		Repaired the damaged sports net.		
	volley ball				
	A SECTION OF THE PROPERTY OF T				
	net. repair				
	[Received				
	from (CSE				
	students				
	through				
	letter box]			*	
		19/01/2020		23/01/2020	
		V.			
			The state of the s		
			The second of th		
2.	The water		Necessary action was taken.	-	
	purifier not				
	properly	17/01/2020		24/01/2020	
	working		Thomas	0 1, 2 0 2 0	
	[Received		Dr. S.THILAGAVATHIM.E., Ph.D., PRINCIPAL		
	LICCOLVEG		PRINCIPAL PRINCIPAL SPIRAR ATHI ENGINEERING		
	COLLEGE FOR TACMEN				
Kaikkurchi - 322 300, rudukkottai Dt.					

from EEE	
students	A ROW, WOLKER WARRING
through	T.S.No.5515, South 4th Street, Pudukkottai - 622 001.
Online]	No. 154 Date 25.01.20
	Mis Sri Bharathi Eng Callege for women
	S.No. Particulars Qty. Amount
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	16 1600
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	For AQUA CARE
	Customer Signature S. How
· ·	

Dr. S.THILAGAVATHI M.K., Ph.D., PRINCIPAL

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN Kaikkurchi - 622 303, Pudukkojtai Dt. PRINCIPAL

SRI BHARATHI ENGINEERING

KAIKKURCHI - 622 303. PUDUKKOTTAI DISTRICT FROM

II d- CSE Students, Soi bhaeathi engineering college for women, Kaikwichi.

40

The principal madam, sei bharathi engineering college for women, kaikurichi

Respected Madam,

Sub! To replace a repaired Volleyball Net.

We are Ind year CSE Students. we want

to play in a Volley ball count. So we are

requested you to replace a repaired volleyball

Net.

Thank you.

Date: 19.1.2020

Place: kaikurichi

your's faithfully,

Dhushi.

Dr. S. THILAGAVATHINE .. Ph. D., Polen

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN Kaikkurchi - 622 303, 24dukkottai Dt.

Kuhuhan.

Loom

M. Rupasti

Soi Bhaeathi frajneeoing collège for women, Kaikkunichi, Pudukkottai.

To, The principal, Bri Bhaeathi Engineering college for women, Kaikkurichi, Pudalekottai.

Sub: Request for Changing volleg Ball Wet.

Respected Madam,

on Behalf of IT and CSS & tudents,

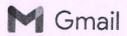
we are playing volley Ball in sports hours, in that kindly lequest for changing the damaged Net.

Thanking you,

Date: 20.1.20

Place: Kaikwichi

Your's obediently



Sri Bharathi <sbecw.college@gmail.com>

#### water purifier is not properly working, please repair that as soon as

1 message

srisalem@server596.iseencloud.net <srisalem@server596.iseencloud.net> To: sbecw.college@gmail.com

Wed, Jan 17, 2020 at 3:06 PM

Name: goppurmdevi

Email: goppu652002@gmail.com

Branch: EEE Year: I Year

Subject :water purifier is not properly working, please repair that as soon as

Dr. S.THILAGAVATHI M.E. Ch.D PRINCIPAL



Dr. S.THILAGAVATHI M.E.,Ph.D.,
PRINCIPAL
SRIBHARATHI ENGINEERING

COLLEGE FOR WOMEN
Kalkkurchi - 622 303, Pudukkottai Dt.

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Dr. S.THILAGAVATHI M.E., Ph.D., PRINCIPAL SRI BHARATHI ENGINEERING

(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

REF: SBECW/GRC/2019-2020/EVEN/02

Date: 09/03/2020

#### **CIRCULAR**

It has been scheduled to conduct the Grievance and Redressal committee meeting at 1.00 pm in the IQAC cell on 10/03/2020. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

PRINCIPAL

SRI BHARATHI ENGLO

COLLEGE FOR WOMEN

KAIKKURCHI - 822 303. PUDUKKOTTAI DISTRICT

Cc:

• All members of GRC

IQAC Coordinator

• GRC file

Office file

Dr. S.THILAGAVATHI M.E., Ph.D.,
PRINCIPAL

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

Kaikkurchi - 622 303, Pudukkottai Dt.



(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

 $Website: \underline{www.sbec.edu.inEmail:sribharathienggcollege@gmail.com}\\$ 

## GRIEVANCE AND REDRESSAL COMMITTEE <u>ATTENDANCE SHEET</u>

REF: SBECW/GRC/2019-2020/EVEN/02

Date: 10/03/2020

SL.NO.	NAME	CATEGORY	SIGNATURE
1.	Dr. Thilagavathi S	Chairperson	
2.	Mr. Palaniappan C	Coordinator	C-PL-S
3.	Ms. Annalakshmi T	Senior Lady Faculty	000
4.	Ms. Subha P	Senior Lady Faculty	Sol
5.	Mrs. Mohanapriya T K	Member	7. K. Drg
6.	Mrs. Primrose A	Member	A'Brinvose
7.	Ms. Vithya N	Member	N. Village
8.	Mrs. Bhuvaneswari G	Member	G. Bh.A.
9.	Ms. Brindha K	Member	KBI
10.	Mrs. Latha S	Member	Stell
11.	Mr. Srinivasan P	Member	(Description)
12.	Mr. Sathyaraj J	Member	1-0 -

Dr. S.THILAGAVATHIALE., Ph.D.,

(Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai-25) Kaikkurichi, Pudukkottai, Tamil Nadu – 622 303, India

Website: www.sbec.edu.inEmail:sribharathienggcollege@gmail.com

# GRIEVANCE AND REDRESSAL COMMITTEE MEETING MINUTES

REF: SBECW/GRC/2019-2020/EVEN/02

Date: 11/03/2020

The Grievance and Redressal meeting was conducted on 10/03/2020 at 1.00 pm in IQAC Cell.

The following members were present in the meeting:

SL.NO.	NAME	CATEGORY	
13.	Dr. Thilagavathi S	Chairperson	
14.	Mr. Palaniappan C	Coordinator	
15.	Ms. Annalakshmi T	Senior Lady Faculty	
16.	Ms. Subha P	Senior Lady Faculty	
17.	Mrs. Mohanapriya T K	Member	
18.	Mrs. Primrose A	Member	
19.	Ms. Vithya N	Member	
20.	Mrs. Bhuvaneswari G	Member	
21.	Ms. Brindha K	Member	
22.	Mrs. Latha S	Member	
23.	Mr. Srinivasan P	Member	
24.	Mr. Sathyaraj J	Member	

Meeting Facilitator: Mr. Palaniappan C (Coordinator)

Dr. S.THILAGAVATHI M.E., Ph.D.

SRI BHARATHI ENGINEERING COLLEGE FOR WOMEN

Kaikkurchi - 622 303, Pudukkottai Dt.

#### Minutes discussed in the meeting were

- ➤ The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- ➤ The facilitatorthanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time should be addressed and resolved within 5 working days under any circumstances.

Dr. S.THILAGAVATHI M.E.,Ph.D.

#### GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

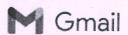
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